

Estele Bekaj

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Professional Summary

Motivated and dedicated management student with experience in customer communication and call center operations. Strong language skills in German and English with excellent knowledge of Microsoft Office programs. Adaptable, professional, and eager to contribute to a dynamic work environment.

Education

Bachelor Studies in Management – University of Prishtina

Work Experience

Call Center Agent – GDCC

Languages

Advanced German and English

Skills

Microsoft Word, PowerPoint, Excel, Communication Skills, Teamwork